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ORACLE

Oracle Communications API Gateway Installation Guide.

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See more information on MOS in the Appendix section.

Table of Contents

Table of Contents	3
List of Figures	4
List of Tables	5
List of Procedures	6
1. Introduction	7
1.1 Purpose and Scope	7
1.2 References	7
1.3 Acronyms	7
1.4 General Procedure Step Format	7
2. Overview	8
2.1 Prerequisites	8
3. Installation Overview	9
3.1 Installation Procedures	Q
3.1.1 Install and Configure Instances on VMware	9
3 1 2 Install and Configure Instances on KVM/Openstack	
3.2 Network model	
4. O ofference in stallation and Million	40
4. Software Installation on Vieware	12
4.1 Create Instances on VMware	12
4.1.1 Import DSR APIGW Database and Admin/Application OVAs (VMware)	
4.1.2 Create DSR APIGW Database VMs (VMware)	
4.1.3 Create DSR APIGW Admin/Application VMs (VMware)	12
5. Software Installation on KVM/Openstack	14
5.1 Create Instances on KVM/OpenStack Manually	14
5.1.1 Import DSR APIGW Database and Admin/Application OVAs (Openstack)	14
5.1.2 Create DSR APIGW Database VMs (Openstack)	14
5.1.3 Create DSR APIGW Admin/Application VMs (Openstack)	15
5.2 Create Instances on KVM/Openstack using Heat Template	17
5.2.1 Download Openstack Template and Parameter Files	17
5.2.2 Create DSR APIGW Database and Admin/Application Parameter Files	17
5.2.3 Deploy DSR APIGW Database and Admin/Application using HEAT Templates	
6. DSR APIGW Database	21
6.1 Install and Configure MySQL NDB Cluster	21
7. Configure DSR APIGW Admin/Application Server	27
8. Multi Data Source Creation	29
Appendix A. Example Parameter file	40
A 1 Guidelines to create parameter file	
A 2 Parameter file for DSR APIGW Database	40 40
A.3. Parameter file for DSR APIGW Admin/Application	

Appendix B.	OCSG Properties file	42
Appendix C.	Create PEM file for Openstack	47
Appendix D.	Create PEM file for VM	48
Appendix E.	Resource Profile for DSR APIGW Database and Admin/Application	49
Appendix F.	Convert vmdk to qcom2 format	50
Appendix G.	Sample Network Element and Hardware Profiles	51
Appendix H.	My ORACLE Support (MOS)	52
List of Figure	es	
Figure 1. Examp Figure 2: Networ	ble of a procedure step k Model	7 11

List of Tables

Table 1: Install and configure instances on VMware	9
Table 2: Install and configure instances on KVM/Openstack manually	9
Table 3: Install and configure instances on KVM/Openstack using Heat Template	10
Table 4: Example Parameter file	41
Table 5: Resource Profile for DSR APIGW	49

List of Procedures

Procedure 1. Import DSR APIGW Database and Admin/Application OVAs (VMware)	12
Procedure 2. Create DSR APIGW Admin/Application servers	12
Procedure 3. Import DSR APIGW Database and Admin/Application OVAs (Openstack)	14
Procedure 4. Create DSR APIGW Admin/Application VMs (Openstack)	15
Procedure 5. Download Openstack HEAT template and parameter files	17
Procedure 6. Create DSR APIGW Database and Admin/Application Parameter Files	17
Procedure 7. Deploy DSR APIGW Database and Admin/Application using HEAT templates	18
Procedure 8. MySQL NDB Cluster Installation and Configuration	21
Procedure 9. Configure DSR APIGW Admin/Application Server	27
Procedure 10. Create PEM File for openstack	47
Procedure 11. Create PEM File for VM	48

1. Introduction

1.1 Purpose and Scope

This document describes the installation procedures for OpenStack HEAT template.

This document assumes platform-related configuration has already been done.

The audience for this document includes Oracle customers as well as these groups: Software System, Product Verification, Documentation, and Customer Service including Software Operations and First Office Application.

The document describes installation procedure for the following three components for DSR APIGW:

- OCSG Database Server
- OCSG Admin Server
- OCSG Application Server

1.2 References

- [1] DSR Cloud Benchmarking Guide
- [2] DSR Cloud Installation Guide
- [3] DSR API Gateway User Guide

1.3 Acronyms

Acronym	Definition		
APIGW	API Gateway		
CLI	Command Line Interface		
KVM	Kernel-based Virtual Machine		
OVA	Open Virtualization Archive		
OVM-M	Oracle VM Manager		
OVM-S	Oracle VM Server		
OHC	Oracle Help Center		
SSO	Single Sign On		
YAML	Yet Another Markup Language		
OCSG	Oracle communications services Gatekeeper		
PEM	Privacy Enhanced Mail		

1.4 General Procedure Step Format

Figure 1. Example of a procedure step illustrates the general format of procedure steps as they appear in this document. Where it is necessary to explicitly identify the server on which a particular step is to be taken, the server name is given in the title box for the step.

Each step has a checkbox for every command within the step that the technician should check to keep track of the progress of the procedure.



2. Overview

2.1 Prerequisites

Following are the prerequisites for installing DSR APIGW:

- 1. KVM/OpenStack admin and tenant privileges
- 2. OCSG Patches must be downloaded from mysupport (if required).
- 3. DSR APIGW OVA (will be used for Admin and Application Server installation)
- 4. The mysql-ndbcluster-7_6_8.qcow2 (will be used for Database Server installation)
- 5. The **.pem** file must be available in Openstack.
- 6. DSR APIGW Database server must be configured and accessible from DSR APIGW Admin and Application VMs.
- 7. Following YAML files are required: For DSR APIGW Admin/Application server: **dsrapigw.yml** and **dsrapigw_env.yml**.
- 8. Qemu-img tool must be available to convert VMDK to qcow2 format, if required.

3. Installation Overview

This section provides a brief overview of the recommended methods for installing the HEAT template. It also lists the procedures required for installation with estimated times.

3.1 Installation Procedures

The following table illustrates the progression of the installation process by procedure with estimated times. The estimated times and the phases that must be completed may vary due to differences in typing ability and system configuration. The phases outlined in are to be executed in the order they are listed.

Installation and configuration of instances can be performed either on VMware or KVM/Openstack. On KVM/Openstack, user can install and configure instances either manually or using HEAT template. Following are the sections wherein the sequence of procedures are explained.

3.1.1 Install and Configure Instances on VMware

Following table explains the sequence to be followed on VMware:

Table 1: Install and configure instances on VMware

Procedure	Title	Description
Procedure 1	Import DSR APIGW Database and Admin/Application OVAs	Import both DSR APIGW Database, Admin and Application server OVAs
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
Procedure 2Error! Reference source not found.	Create DSR APIGW Admin/Application serversError! Reference source not found.	Create Admin and Application VMs
27Procedure 9	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server

3.1.2 Install and Configure Instances on KVM/Openstack

Following table explains the sequence to be followed on KVM/Openstack:

Table 2: Install and configure instances on KVM/Openstack manually

Procedure	Title	Description
Procedure 3	Import DSR APIGW Database and Admin/Application OVAs (Openstack)	Import both DSR APIGW database, admin, application server OVAs
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
Procedure 4	Create DSR APIGW Admin/Application VMs (Openstack)	Create DSR APIGW Admin and Application VMs
<u>27Procedure</u> <u>9</u>	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server
Procedure 5	Download Openstack HEAT template and parameter files	Download the template and parameter files from OHC
Procedure 6	Create DSR APIGW Database and Admin/Application Parameter Files	Create parameter file based on your configuration
Procedure 7	Deploy DSR APIGW Database and Admin/Application using HEAT templates	Deploy the servers using HEAT template

Table 3: Install and configure instances on KVM/Openstack using Heat Template

Procedure	Title	Description
Procedure 5	Download Openstack HEAT template and parameter files	Download the template and parameter files from OHC
Procedure 6	Create DSR APIGW Database and Admin/Application Parameter Files	Create parameter file based on your configuration
Procedure 7	Deploy DSR APIGW Database and Admin/Application using HEAT templates	Deploy the servers using HEAT template
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
27Procedure 9	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server

3.2 Network model

Below diagram depicts the supported network model for DSR APIGW deployments. DSR APIGW will be deployed in cluster mode and one to one mapping should be maintained between DSR site and DSR APIGW cluster.

DSR APIGW deployment model will have 3 networks:

- 1. XMI External Management Interface, which will expose Administrative portal, Partner management and Partner portals. Ports 9002 will be opened for management traffic on XMI. Links to portals:
 - Admin portal https:<Adm in-server-XMI-IP>:9002/console
 - Partner management portal https:<AppServer-XMI-IP>:9002/portal/partnermanager/index/login.html
 - Partner Portal https://<AppServer-XMI-IP>:9002/portal/partner/index/partnerLogin.html
- 2. IMI- Internal management interface This interface will be used within DSR APIGW cluster between DSR APIGW Database for internal communication.
- 3. XSI External Signalling interface This interface will be used to receive and send network traffic from and to app-servers. Ports 10001 for http traffic and 10002 for https traffic on XSI interface.

Figure 2: Network Model



4. Software Installation on VMware

As mentioned earlier, the host configuration and virtual networks should be done before executing the procedures in this document. It is assumed that at this point the user has access to:

- Consoles of all guests and hosts at all sites
- ssh access to the guests at all sites
- GUI access to hosts at all sites
- A configuration station with a web browser, ssh client, and scp client
- VM Manager Privileges to add OVA's to catalog (VMware only)
- VMware, KVM/OpenStack admin and tenant privileges

4.1 Create Instances on VMware

4.1.1 Import DSR APIGW Database and Admin/Application OVAs (VMware)

Procedure 1. Import DSR APIGW Database and Admin/Application OVAs (VMware)

STEP #	Procedure	Description	
This proce	This procedure describes steps to import the DSR APIGW Database and Admin/Application OVAs to the		
VMware c	atalog or repo	sitory.	
Check off	() each step	as it is completed. Steps with shaded boxes require user input.	
If this proc	cedure fails, co	ontact My ORACLE Support (MOS) and ask for assistance.	
1	VMware	1 Lound the Mayore client of your choice	
	client: Add		
	DSR	2. Add the DSR APIGW Database image to the VMware catalog or repository.	
	APIGW	Follow the instructions provided by the Cloud solutions manufacturer.	
	Database		
	image		
2	VMware	1 Launch the VMware client of your choice	
	client: Add		
	DSR	2. Add the DSR APIGW Admin/Application OVA image to the VMware catalog	
	APIGW	or repository. Follow the instructions provided by the Cloud solutions	
	Admin/App	manufacturer.	
	lication		
	OVA		
	image		

4.1.2 Create DSR APIGW Database VMs (VMware)

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSRAPIGW Admin/Application Server section for configuring the admin and application servers.

4.1.3 Create DSR APIGW Admin/Application VMs (VMware)

Procedure 2. Create DSR APIGW Admin/Application servers

STEP #	Procedure	Descri	ption	
This proce	edure describes	steps to	create all admin and application servers.	
Note: TI ot	Note: This procedure provides an example for creating an Admin. Follow the same steps to create other guests with their respective VM names and profiles.			
Check off number. If this proc	(√) each step a cedure fails, cor	s it is cou ntact My	mpleted. Boxes have been provided for this purpose under each step ORACLE Support (MOS) and ask for assistance.	
1	VMware client: Create the	1. image.	Browse the library or repository that you placed the DSR APIGW OVA	
	Admin VM	2.	Deploy the OVA image using vSphere Client or vSphere Web Client .	
	from the OVA image	3.	Name the Admin VM and select the data store.	

STEP #	Procedure	Description	
2	VMware client: Configure resources for the Admin V/M	Configure the Admin VM per the resource profiles defined in Appendix E for the DSR APIGW Admin server using the vSphere Client or vSphere Web Client . Interfaces must be added per described in Network model section.	
3	VMware client: Power on Admin VM	 Power on the Admin VM with the vSphere Client or vSphere Web Client. Monitor the vApps screen's Virtual Machines tab until the Admin VM reports Powered On in the Status column. 	
4	VMware client: Configure XMI interface	 Access the VM console via the vSphere Client or vSphere Web Client. Login as the admusr user. Out the oth V docine 	
		3. Set the ethX device:	
		Note: Where ethX is the interface associated with the XMI network.	
		<pre>\$ sudo netAdm adddevice=<ethx>address=<ip address="" in<="" pre=""></ip></ethx></pre>	
		External Management Network>netmask= <netmask> onboot=yesbootproto=none</netmask>	
		4. Add the default route for ethX:	
		Note: The below step of adding gateway should be done only to the externally routable network. \$ sudo netAdm addroute=defaultgateway= <gateway< th=""></gateway<>	
		address for the External management network>	
		device= <ethx></ethx>	
		5. Ping the XMI gateway for network verification.	
		<pre>\$ ping -c3 <gateway external="" management="" network="" of=""></gateway></pre>	
		6. Depending on the number of instances, configuring network interfaces (step 4) should be repeated for each network (imi, XSI1, XSI2 etc.)	
		7. Restart network	
		<pre>\$ service network restart</pre>	
5 □	VMware client: Verify	1. Access the Admin VM console using the vSphere Client or vSphere web Client.	
	network	2. Login as the admusr user.	
	connectivity	3. Ping the Admin.	
		<pre>\$ ping -c3 <ip address="" external="" in="" management="" network=""></ip></pre>	
6	VMware client: Repeat for other Application VMs	Repeat steps 1 through 5 for the Application VMs. Use unique labels for the VM names.	

5.1 Create Instances on KVM/OpenStack Manually

5.1.1 Import DSR APIGW Database and Admin/Application OVAs (Openstack)

Procedure 3. Import DSR APIGW Database and Admin/Application OVAs (Openstack)

STEP #	Procedure	Description		
This proce	edure adds the D	SR APIGW Admin/Application and Database OVA files to the glance image		
Check off	Check off $(\sqrt{)}$ each step as it is completed. Steps with shaded boxes require user input			
If this proc	If this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.			
1	Openstack	Create instance flavors.		
	Controller:			
2	Preparation Openstack			
	Controller: Add DSR	1. Copy the DSR APIGW Database OVA file from Oracle repository to the OpenStack control node.		
	APIGW Database	<pre>\$ scp <user_name>@<oracle repository="" server="">:<path-to- OVA>/DSR-8.5.0.0.0_90.10.0.ova.</path-to- </oracle></user_name></pre>		
	OVA image	2. In an empty directory, unpack the OVA file using tar .		
		\$ tar xvf DSR-x.x.x.x.ova		
		3. One of the unpacked files has a .vmdk suffix. This is the VM image file that must be imported.		
		DSR-x.x.x.x-disk1.vmdk		
		4. Source the OpenStack admin user credentials.		
		\$. keystonerc_admin		
		5. Select an informative name for the new image.		
		dsr-8.5.x.x.x-original		
		6. Import the image using the glance utility from the command line. openstack image createdisk-format vmdkcontainer- format barepublicfile dsrapigw-x.x.x.vmdk dsrapigw-x.x.x.x-original		
		This process takes about 5 minutes, depending on the underlying infrastructure.		
		This step is complete.		
		In case you want to convert vmdk file to qcow2 format, refer to Appendix F.		
		Note : This process will take about 5 minutes, depending on the underlying infrastructure.		
3	Openstack Controller: Add DSR APIGW OVA	Repeat above steps to add DSRAPIGW-8.5.0.0.0_90.10.0- x86_64.iso DSR APIGW OVA.		

5.1.2 Create DSR APIGW Database VMs (Openstack)

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSR APIGW Admin/Application Server section for configuring the admin and application servers.

5.1.3 Create DSR APIGW Admin/Application VMs (Openstack)

Step#	Procedure	Description			
This prod Note:	 This procedure describes steps to configure all VMs i.e. Admin and Application Servers. Note: This procedure provides an example for creating an Admin. Follow the same steps to create other guests with their respective VM names and profiles. 				
Check o	Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number				
If this pro	ocedure fails, co	ontact My ORACLE Support (MOS) and ask for assistance.			
1	Openstack	1. Create an informative name for the new instance: Admin .			
	Name the	2. Examine the interfaces must be added per described in Network model			
	new VM instance	section.			
2	Openstack	1. Get the following configuration values.			
	Create and	a. The DSR APIGW Admin/Application image ID.			
	boot the Admin and	<pre>\$ glance image-list</pre>			
	Application	b.The flavor ID.			
	VM instance from the	\$ nova flavor-list			
	glance image	c.The network ID(s)			
		<pre>\$ neutron net-list</pre>			
		d. An informative name for the instance.			
		AdminApplication			
		1. Create and boot the VM instance.			
		Refer to Appendix E regarding the resource profile.			
		The instance must be owned by the tenant user, not the admin user. Source the credentials of the DSR tenant user and issue the following command. Use one nic argument for each IP/interface. Number of IP/interfaces for each VM type must confirm with the OCDSR Network to Device Assignments defined in [1].			
		Note: IPv6 addresses should use the v6-fixed-ip argument instead of v4-fixed-ip .			
		Admin server nova bootimage <image id=""/> flavor <flavor id="">nic net-id=<xmi id="" network="">,v4-fixed-ip=<xmi address="" ip="">nic net-id=<imi id="" network="">,v4-fixed-ip=<imi address="" ip=""> <instance name=""></instance></imi></imi></xmi></xmi></flavor>			
		<pre>App server nova bootimage <image id=""/>flavor <flavor id="">nic net-id=<xmi id="" network="">,v4-fixed-ip=<xmi address="" ip="">nic net-id=<imi id="" network="">,v4-fixed-ip=<imi address="" ip="">nic net-id=<xsi id="" network="">,v4-fixed-ip=<xsi address="" ip=""> <instance name=""></instance></xsi></xsi></imi></imi></xmi></xmi></flavor></pre>			
		2. View the newly created instance using the nova tool.			
		\$ nova listall-tenants			
		The VM takes approximately 5 minutes to boot and may be accessed through both network interfaces and the Horizon console tool.			

Procedure 4. Create DSR APIGW Admin/Application VMs (Openstack)

Step#	Procedure	Description	
3	Openstack	If DHCP is enabled on Neutron subnet, VM configures the VNIC with the IP	
	Controller:	address provided in step 2 above.	
	Check if	To verify, ping the IP address provided with nova boot command (step 2):	
	Interface Is	s ping <ip-provided-during-nova-boot></ip-provided-during-nova-boot>	
4	Openstack GUI: Manually	 Note: If the instance is already configured with an interface and successfully pinging (step 4), then ignore this step to configure the interface manually. 	
	configure interface, if	1. Log into the Horizon GUI as the DSR tenant user.	
	not already	2. Go to the Compute/Instances section.	
	(Optional)	3. Click the Name field of the newly created instance.	
		4. Select the Console tab.	
		5. Login as the admusr user.	
		6. Configure the network interfaces, conforming with the Network model section.	
		<pre>\$ sudo netAdm addonboot=yesdevice=eth0address=<ip>netmask=<net mask=""></net></ip></pre>	
		Note : The below step of adding gateway should be done only to the externally routable network.	
		<pre>\$ sudo netAdm addroute=defaultdevice=eth0 gateway=<gateway ip=""></gateway></pre>	
		Verify network connectivity by pinging Gateway of network.	
		<pre>\$ ping -c3 <gateway></gateway></pre>	
		Under some circumstances, it may be necessary to configure as many as 6 or more interfaces.	
		7. Depending on the number of instances, configuring network interfaces (step 6) should be repeated for each network (imi, XSI1, XSI2 etc.)	
		8. Restart network	
		<pre>\$ service network restart</pre>	
		9. Reboot the Admin VM. It takes approximately 5 minutes for the VM to complete rebooting.	
		\$ sudo init 6	
		The new VM should now be accessible via both network and Horizon consoles.	
5	Repeat for other application VMs	Repeat steps 1 through 4 for the other application VMs. Use unique labels for the VM names. Assign addresses to all desired network interfaces.	

5.2 Create Instances on KVM/Openstack using Heat Template

5.2.1 Download Openstack Template and Parameter Files

Sten #	Procedure	Description	
This proc	edure instructs	to select required templates and environment files to be provided while	
denloving	deploying DSR APIGW and DSR stacks		
Prerequisite: All the respective infrastructures has to be up and running			
Check of	f(v) each step	as it is completed. Boxes have been provided for this purpose under each step	
number			
If this pro	cedure fails. co	ontact My ORACLE Support (MOS) and ask for assistance.	
1	Login to	Login to the Oracle Document Repository.	
	Oracle	Link: http://docs.oracle.com/en/industries/communications/diameter-signaling-	
	document	router/index.html	
	repository -		
	OHC		
2	Select the	Select the respective release folder	
	DSR	Example: Release 8.5.x	
	Release		
3	Download	Login to Openstack controller and navigate to home directory where you want to	
	HEAT	store the HEAT templates.	
	templates	Download the HEAT Templates zip file.	
4	Openstack	1. Create a new folder with any name for storing the heat templates, under	
	Controller:	home directory.	
	Unzip the	Example: '/home/heat_templates'	
	HEAT	2 Store the downloaded heat templates zin file in Step 3 to the above created	
	templates to	folder	
	a folder in		
	Openstack	Example : '/home/heat_templates/exampleHeat.zip'	
		3. Unzip the downloaded heat templates.	
_		unzip /home/heat_templates/exampleHeat.zip	
5	Determine	The HEAT templates downloaded contains files for all scenarios. Determine the	
	the	appropriate template and parameter files with respect to your requirement.	
	i emplate	The YAML files for DSR APIGW admin/application servers are dsrapigw.yml	
	and	and asrapigw_env.ymi.	
	Environment	ine YAIVIL THESTOR DSR APIGW admin/application servers are dsrapigw.yml	
	Files	ana asrapigw_env.ymi .	

Procedure 5. Download Openstack HEAT template and parameter files

5.2.2 Create DSR APIGW Database and Admin/Application Parameter Files

Procedure 6. Create DSR APIGW Database and Admin/Application Parameter Files

STEP #	Procedure	Description
This procedure instructs how to manually create input parameters file to be provided while deploying DSR APIGW and DSR. Prerequisite : All the respective infrastructures has to be up and running Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number.x` If this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.		
1	Openstack Controller: Login to Openstack controller	Login to the Openstack controller though command line.
2	Openstack Controller: Create the parameter file	 Navigate to the folder which is already created in the above procedure for storing the templates. Create an empty parameter file in this folder, following the below naming convention just to identify the purpose of the file:
		For DSR APIGW Admin/Application:

STEP #	Procedure	Description
		Example: dsrapigw_Params.yml
3 	Openstack Controller: Sample File Openstack	Refer to 8 for a sample file with the values. Note: It is important to keep the Example File handy as this will help in understanding the use of each Key Value pair which is described in the steps below while creating the Parameter File. Refer 8 to create the parameter file in YAML format.
	Controller:	Note: Make sure the below guidelines are followed while working with the YAML files
	parameters file as follows	 The file must end with .yaml extension. YAML must be case-sensitive and indentation-sensitive. YAML doesn't support the use of tabs. Instead of tabs, it uses spaces.
		 This file is in YAML format and it contains 'key:value' pairs The first key should be 'parameters:' and then followed by the remaining required key/value pairs for the topology Refer to 8 for all required key value pairs

5.2.3 Deploy DSR APIGW Database and Admin/Application using HEAT Templates

This section describes the procedure to deploy DSR APIGW Database and Admin/Application using HEAT templates.

Procedure 7. Deploy DSR APIGW Database and Admin/Application using HEAT templates

STEP #	Procedure	Description	
This proce	edure instructs how	to deploy HEAT templates to create DSR APIGW admin and application	
stacks.	stacks.		
Prerequis	site: All the respecti	ive infrastructures has to be up and running. The required input files are all	
available.			
Check off	(\mathbf{v}) each step as it i	is completed. Boxes have been provided for this purpose under each step	
number.		M. ODAOLE Comment (MOO) and ach fer assistance	
If this proc	cedure fails, contact	t My ORACLE Support (MOS) and ask for assistance.	
	Openstack Controller:	If not already done, login to the OpenStack CLI	
	Login to		
	OpenStack		
	server CLI		
2	Openstack	It is required to provide the parameter file as input while deploying the	
	Controller:	HEAT templates to create DSR APIGW admin and application stacks.	
	Prepare the		
	input files		
	required for the		
2	Openeteck	Evenue the below OpenStack command to greate DSB ADICIM admin and	
ა □	Controller	application stack passing the above 3 input files. Make sure the Template	
	Deploy DSR	and Parameter files are selected with respect to DSR APIGW admin and	
	APIGW stack	application stack.	
		openstack stack create -e <parameterfile vaml=""> -t</parameterfile>	
		<templatefile></templatefile>	
4	Openstack	After the OpenStack create commands are executed, execute the below	
	Controller:	command to see the stack creation status:	
	Verify the stack	<pre>\$ openstack stack show <stackname></stackname></pre>	
	creation status		

STEP #	Procedure	Description
		ID Name Status Created (uuid) teststack CREATE_IN_PROGRESS (timestamp) It will take approximately 2 minutes to complete the creation. Execute the command again to verify the status \$ openstack stack show <stackname> \$ openstack stack show <stackname> ID Stack Name Stack Status 950ed51a-cca7-478a-81e4-3d61562c045d teststack CREATE_COMPLETE</stackname></stackname>
5	Openstack Controller: Retrieve required IP's from created stacks	 a) Login to openstack GUI with valid credentials. a) Login to openstack GUI with valid credentials. b) Go to Project→Orchestration→click on Stacks. c) Go to the stack that you have created (<stackname>) and then click on "Overview". After clicking you can see all IP details of specific stack that is created.</stackname>
6 □	Openstack GUI: Manually configure interface, if not already done (Optional)	 Log into the openstack Horizon GUI Go to the Compute/Instances section Click the Name field of the newly created instance. Select the Console tab

STEP #	Procedure	Description
		5. Login as the root user.
		6. Configure the network interfaces
		<pre>\$ netAdm addonboot=yesdevice=eth0 address=<xmi ip="">netmask=<xmi mask="" net=""> Note: The below step of adding gateway should be done only to the externally routable network. \$ netAdm addroute=defaultdevice=eth0 gateway=<xmi gateway="" ip=""></xmi></xmi></xmi></pre>
		 7. Verify network connectivity by pinging Gateway of XMI network. \$ ping -c3 <xmi gateway="" ip=""></xmi>
		 Depending on the number of instances, configuring network interfaces (step 6) should be repeated for each network (imi, XSI1, XSI2 etc.)
		9. Restart network
		\$ service network restart

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSR APIGW Admin/Application Server section for configuring the admin and application servers.

6. DSR APIGW Database

The NDB Cluster is a technology that enables clustering of in-memory databases in a shared- nothing system. The shared-nothing architecture enables the system to work with very inexpensive hardware, and with a minimum of specific requirements for hardware or software.

The NDB Cluster is designed not to have any single point of failure. In a shared-nothing system, each component is expected to have its own memory and disk, and the use of shared storage mechanisms such as network shares, network file systems, and SANs is not recommended or supported.

The NDB Cluster integrates the standard MySQL server with an in-memory clustered storage engine called NDB (which stands for "Network DataBase").

An NDB Cluster consists of a set of computers, known as hosts, each running one or more processes. These processes, known as nodes, may include MySQL servers (for access to NDB data), data nodes (for storage of the data), one or more management servers, and possibly other specialized data access programs. When data is stored by the NDB storage engine, the tables (and table data) are stored in the data nodes. Such tables are directly accessible from all other MySQL servers (SQL nodes) in the cluster. Thus, in a payroll application storing data in a cluster, if one application updates the salary of an employee, all other MySQL servers that query this data can see this change immediately.

In addition, a MySQL server that is not connected to an NDB Cluster cannot use the NDB storage engine and cannot access any NDB Cluster data.

The data stored in the data nodes for NDB Cluster can be mirrored; the cluster can handle failures of individual data nodes with no other impact than that a small number of transactions are aborted due to losing the transaction state. Because transactional applications are expected to handle transaction failure, this should not be a source of problems.

Individual nodes can be stopped and restarted, and can then rejoin the system (cluster). Rolling restarts (in which all nodes are restarted in turn) are used in making configuration changes and software upgrades.

6.1 Install and Configure MySQL NDB Cluster

Procedure 8. MySQL NDB Cluster Installation and Configuration

STEP#	Procedure	Description	
This proce Check off number.	This procedure installs and configures the MySQL NDB Cluster. Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number.		
1.	Bring up VM's with mysql image	NDB Cluster has minimum of 6 VM's: 2 VM's for Management Node, 2 VM's for Data Node, 2 VMs for SQL Node.	
2.	SSH to VM's with pem file	<pre>SSH to VM's with pem file, by executing: # ssh -i <pem file=""> root@ipaddress of vm</pem></pre>	
3.	Set the password for root	Set the password for root, by executing: passwd	
4.	Disable the firewall	Disable the firewall on all nodes, by executing: systemctl disable firewalld	
5.	Update config.ini file	Update config.ini file on all management nodes and on all data nodes under the location /var/lib/mysql-cluster to provide correct ipaddresses of all nodes. Modify DataMemory parameter on all management nodes and data nodes as per the suggestion provided in the below sample file: [ndb_mgmd] #Management Node1 db1	

STEP#	Procedure	Description
		NodeId=1
		HostName= <ipaddress managment="" node1="" of=""></ipaddress>
		[ndb_mgmd]
		#Management Node2
		NodeId=2
		HostName= <ipaddress managment="" node2="" of=""></ipaddress>
		[ndbd default]
		NoOfReplicas=2 # Number of replicas
		DataMemory=3072M # Memory allocate for data storage. Assuming data node is having 4GB RAM. If 64GB RAM profile is used for data nodes , please change it to 48GB. Suggested to use Maximum of 75% of your RAM.
		IndexMemory=384M # Memory allocate for index storage. Assuming data node is having 4GB RAM. If 64GB RAM profile is used for data nodes, please change it to 6144M. Suggested to use Maximum of 9.375% of your RAM.
		#Directory for Data Node
		DataDir=/var/lib/mysql-cluster
		MaxNoOfAttributes=1000000
		StopOnError=0
		<pre>#<some corresponding="" go="" here.="" in="" more="" nodes.="" parameters="" verify="" will=""></some></pre>
		[ndbd]
		#Data Node 1
		NodeId=3
		HostName= <ipaddress data="" node1="" of=""></ipaddress>
		[ndbd]
		#Data Node 2
		NodeId=4
		HostName= <ipaddress data="" node2="" of=""></ipaddress>
		[mysqld]
		NodeId=5
		HostName= <ipaddress node1="" of="" sql=""> #SQL Node1</ipaddress>
		[mysqld]
		NodeId=6

STEP#	Procedure	Description
6.	Disable and stop mysqld	Disable & stop mysqld process running on all datanodes, by executing:
	process	systemctl disable mysqld
		systemctl stop mysqld
7.	Update my.cnf file	Update my.cnf file on all data nodes, by executing:
	on data nodes	vi /etc/my.cnf
		<pre>[mysqld] # This section already exists, so just add from below lines to my.cnf file</pre>
		<pre>max_connections = 350</pre>
		<pre>wait_timeout = 300</pre>
		<pre>interactive_timeout = 300</pre>
		ndbcluster
		ndb-connectstring= <ip address1="" mgmt="" node="" of="">,<ip address2<br="">of Mgmt Node></ip></ip>
		[mysql_cluster]
		ndb-connectstring= <ip address1="" mgmt="" node="" of="">,<ip address2<br="">of Mgmt Node></ip></ip>
8.	Update	Note: Make sure to update the actual Ip addresses of management nodes. Update my.cnf file on all SQL nodes as following:
	on SQL	vi /etc/my.cnf
		[mysqld]# This section already exists, so just add from below lines to my.cnf file
		<pre>max_connections = 350</pre>
		<pre>wait_timeout = 300</pre>
		<pre>interactive_timeout = 300</pre>
		ndbcluster
		<pre>ndb-connectstring=<ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""># IP address for server management node default_storage_engine=ndbcluster# Define default Storage Engine used by MySQL</ip></ip></pre>
		<pre>[mysql_cluster] ndb-connectstring=<ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""># IP address for server management node</ip></ip></pre>
		Note: Make sure to update the actual Ip addresses of management nodes.

STEP#	Procedure	Description
9.	Connect SQL node to data node	Execute the following command on all SQL nodes to connect the SQL nodes to Data node:
		rm -f /var/lib/mysql-cluster/config.ini
10.	Restart the MySQL	Restart the MySQL service on all SQL nodes, by executing:
	Service	systemctl start mysqld systemctl enable mysqld
11.	Configure	Get the temporary password that is required in the next step, by executing:
	password on all the SQL nodes	grep 'temporary' /var/log/mysqld.log
12. □	Set the MySQL credentials	Set the MySQL credentials by executing the following command and provide the password for the root user obtained from the previous step and provide new password on all SQL nodes:
		mysql_secure_installation
		Note: Please make note of the password set for mysql during this process.
		[root@vmdk-datanode ~]# mysql_secure_installation
		Reset the password and answer the following questions as suggested:
		Change the password for root ? ((Press y Y for Yes, any other key for No) : y
		Do you wish to continue with the password provided? (Press y Y for Yes, any other key for No) : y
		Remove anonymous users? (Press y Y for Yes, any other key for No) : y
		Disallow root login remotely? (Press y Y for Yes, any other key for No) :n
		Remove test database and access to it? (Press y Y for Yes, any other key for No) : n
		Reload privilege tables now? (Press y Y for Yes, any other key for No) : y
		Once all the questions are answered, the following message is displayed:
		Success & All Done
13. □	Login to MySQL	Login to MySQL, by executing:
		mysql -u root -p
		Note: Use the configured password for the root user.
14.	Create a new	Create a new user, by executing:
	user	CREATE USER 'mysqluser'@'localhost' IDENTIFIED BY ' <newpasswordhere>';</newpasswordhere>

STEP#	Procedure	Description	
		Here a user named mysqluserand is created provided with necessary grants.	
		Note : Any username of your choice can be created but changes need to be made accordingly for all commands provided in further steps. It is suggested to create same username on all SQL nodes.	
15.	MySQL user	Set the MySQL user password to never expire, by executing:	
	password should never be expired	ALTER USER 'mysqluser'@'localhost' PASSWORD EXPIRE NEVER;	
16. □	Create database gatekeeper	Create database gatekeeper, by executing:	
17	Grant	CREATE DATABASE gatekeeper;	
	privileges	Grant privileges to the newly created user, by executing.	
		<pre>GRANT ALL PRIVILEGES ON gatekeeper.* TO 'mysqluser'@'%' Identified By '<newpasswordhere>'; FLUSH PRIVILEGES; EXIT;</newpasswordhere></pre>	
18. □	Login to mysql	Login to mysql with the newly created user and provide the corresponding password, by executing:	
		mysql -u mysqluser -p	
19. □	Check visibility of	Check that the gatekeeper database is visible, by executing:	
	gatekeeper database	SHOW DATABASES;	
20.	Verify on all SQL nodes	Make sure that steps applicable for SQL node are followed on all SQL/API nodes, such as from steps 9 to 18.	
21. □	Initialize ndb_mgmd	To initialize the ndb_mgmd process on all NDB management nodes, execute:	
	process	<pre>sudo chmod +x /etc/init.d/ndb_mgmd chkconfigadd ndb_mgmd</pre>	
		service ndb_mgmd start	
22.	Start ndbd process	To start ndbd process on all the data nodes, execute:	
		sudo chmod +x /etc/init.d/ndbd chkconfigadd ndbd service ndbd start	
23.	Restart all	Restart all the VM's of the NDB cluster.	
	the VM's of the NDB cluster	Once all the VM's are up and available then the NDB Cluster should be working fine. But make sure management node's are started first before data nodes and SQL nodes.	
		It would be good to follow the order of VM's restart, Management nodes \rightarrow Data Nodes \rightarrow SQL Nodes.	
		Verify that cluster is up and running as per specified in the next step.	
24. □	Check the other node status from	Check the status of other nodes from the NDB management node, by executing:	
	management	ndb_mgm> show	
25.	Create tables	Create tables on NDBCluster SQL node1 as below:	

STEP#	Procedure	Description	
	NDBCluster SQL node1	SSH to SQL Node VM as root and scp the provided schema (gatekeeper.sql) file to the current folder location.	
		Enter the command:	
		mysql -u <new mysql="" user=""> -p gatekeeper < schemafile</new>	
		Provide the new mysql user password at prompt.	
		Example: mysql -u mysqluser -p gatekeeper < gatekeeper.sql	
		The mysqluser in the above example has to be replaced with appropriate new user created for mysql.	
		Verify that all tables are created	
26.	Create stored procedure on all SQL nodes	Create the required stored procedure on all SQL nodes as below:	
		mysql -u mysqluser -p gatekeeper < scef_apn_rate_control_sp.sql	
		mysql -u mysqluser -p gatekeeper < scef_me_groupreport_gt_delete.sql	
		mysql -u mysqluser -p gatekeeper < scef_me_groupreport_gt_get.sql	
		mysql -u mysqluser -p gatekeeper < scef_me_groupreport_gt_update.sql	
		Note: Copy the gatekeeper.sql and scef_apn_rate_control_sp.sql to Database SQL Nodes that are available in Admin/AppServer VMs under the location /u02/app/oracle/scripts/.	
		Copy the gatekeeper.sql, scef_apn_rate_control_sp.sql,	
		scef me_groupreport_gt_update.sgl to Database SOL Nodes that	
		are available in Admin/AppServerVMs under the location /u02/app/oracle/scripts/.	
27.	Grant required permission	SSH to all SQL nodes as root and grant the required permissions, by executing:	
		mysql -u root -p GRANT SELECT ON mysql.proc TO 'mysqluser'@'%';	
28.	Remove the file	SSH to all SQL nodes to remove the file /var/lib/mysql/auto.cnf by executing below command and restart all SQL node VMs :	
	auco.cni and restart all the SQL nodes	rm -f /var/lib/mysql/auto.cnf	

Note: It is good to take regular backups of the database at least once in a week on regular basis. Refer to section 3 of *DSR API Gateway Disaster Recovery Guide* for the detailed steps. Follow the approach mentioned in Section 3.1.1 section. For manual approach, refer to section 3.1.2.

7. Configure DSR APIGW Admin/Application Server

Procedure 9. Configure DSR APIGW Admin/Application Server

STEP #	Procedure	Description		
This proce Prerequis	This procedure describes how to install and configure DSR APIGW Admin and Application Servers. Prerequisite : All the respective infrastructures must be up and running.			
Check off	Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step			
number.	oduro foilo, contact	My ORACLE Support (MOS) and only for applications		
1 this proc	Copy the pem	t my ORACLE Support (MOS) and ask for assistance.		
	file (key-pair)	1. Log in to the Openstack controller console.		
	used to create the VMs to	2. Copy the pem file from the opentack controller to the Admin server in any location by executing the following command:		
	any location.	\$ scp -i /root/dsr-keypair.pem /root/ dsr- keypair.pem admusr@ <aminserverip>:/u02</aminserverip>		
		Note : PEM certificates are frequently used for web servers as they can easily be translated into readable data using a simple text editor. When a PEM encoded file is opened in a text editor, it contains different headers and footers. For creating a PEM file, refer to Appendix C.		
2	Log in to the Admin server	1. Log in to the Admin server.		
	and fill in the	2. Navigate to /u02/app/oracle/scripts/		
	ocsg.propert	<pre>\$ cd /u02/app/oracle/scripts/</pre>		
	required input data for the	3. Edit the ocsg.properties file to add respective property values in the file.		
	script.	For information about the properties and its parameters, refer to Appendix		
3	Modify database	B.		
	details in	1. Log in to the Admin server and all App servers .		
	dsrapigw_def	Navigate to /u02/app/oracle/scripts/		
	rsp	<pre>\$ cd /u02/app/oracle/scripts/</pre>		
		 Edit the dsrapigw_default_params.rsp file and modify the following parameters: 		
		DATABASE_USER_NAME= <provide created<br="" mysql="" user="">while configuring database. Ex:mysqluser> DATABASE_USER_PASSWORD=<provide above<br="" of="" password="">mentioned user></provide></provide>		
		DATABASE_HOST_NAME= <ipaddress of="" sqlnodel=""> DATABASE_PORT=3306</ipaddress>		
4	Execute the	Execute the script from the Admin server:		
	script	1. Log in to the Admin server.		
		2. Navigate to /u02/app/oracle/scripts		
		3. Execute the command:		
		python configureOCSGSingleTier.py		
5	Monitor the	The From the Admin server, verify the logs as follows:		
	screen or verify	1. Log in to the Admin server.		
	completion	2. Navigate to /u02/app/oracle/scripts		
		3. Execute the command: vim ocsg_install.log		
		Note: The log file name is configured in the ocsg.properties file. Installation takes a few minutes to complete, and a message "DSR APIGW Configuration Successful" is displayed after the completion.		

STEP #	Procedure	Description
6	Verify the	Verify the interface accessibility by opening the GUI Interface IP in a
	interface	browser window. For the port information, refer to the Network model.
	accessibility	
7	Creation of Multi	See Multi Data Source Creation to create multi data sources.
	data source	

8. Multi Data Source Creation

- 1. Shutdown all the App servers.
- 2. Click Lock & Edit option on the left-hand side of the Change Center section in the Admin (Weblogic) console.
- 3. Navigate to Data source page, **Domain Structure** \rightarrow **Services** \rightarrow **Data Sources**.
- 4. Create data source named wlng.datasource1 by clicking on New in the section "Data Sources (Filtered - More Columns Exist)" and select the option "Generic Data Source". Provide Name, JNDI Name & select Database Type as shown in the screen below and click Next.

reate a New JDBC Data Source	
Back Next Finish Cancel	
JDBC Data Source Properties	
The following properties will be used to identify your * Indicates required fields	r new JDBC data source.
What would you like to name your new JDBC data so	urce?
6 ∰ ⁺ Name:	wlng.datasource1
What scope do you want to create your data source i	n ?
Scope:	Global V
What JNDI name would you like to assign to your new	v JDBC Data Source?
🚰 JNDI Name:	
wing.datasource1	
What database type would you like to select?	
Database Type:	MySQL
Back Next Finish Cancel	

5. Select Database Driver as shown in the screen below and click Next:

Create a New JDBC Data Source			
Back Next Finish Cancel			
JDBC Data Source Properties			
The following properties will be used to identify your new JDBC data source.			
Database Type:	MySQL		
What database driver would	you like to use to create database connections? Note: * indicates that the driver is explicitly supported by Oracle WebLogic Server.		
Database Driver:	MySQL's Driver (Type 4) Versions:using com.mysql.jdbc.Driver		
Back Next Finish	Cancel		

6. Check the box against "Supports Global Transactions", and the One-phase Commit option would be auto selected, then click Next.

Create a New JDBC Data Source
Back Next Finish Cancel
Transaction Options
You have selected non-XA JDBC driver to create database connection in your new data source.
Does this data source support global transactions? If yes, please choose the transaction protocol for this data source.
Supports Global Transactions
Select this option if you want to enable non-XA JOBC connections from the data source to participate in global transactions using the Logging Last Resource (LLR) transaction optimization. Recommended in place of Emulate Two-Phase Commit.
🔿 Logging Last Resource
Select this option if you want to enable non-XA JOBC connections from the data source to emulate participation in global transactions using JTA. Select this option only if your application can tolerate heuristic conditions.
C Emulate Two-Phase Commit
Select this option if you want to enable non-XA JOBC connections from the data source to participate in global transactions using the one-phase commit transaction processing. With this option, no other resources can participate in the global transaction.
One-Phase Commit
Back Next Finish Cancel

7. Provide Database Name as "gatekeeper", Host Name as "Ip of SQL Node1", Port as "3306", Database User Name is the new user name created while configuring SQL on SQL node1 during MySQL setup creation. Provide the corresponding password and click Next.

Create a New JDBC Data Source		
Back Next Finish Cancel		
Connection Properties		
Define Connection Properties.		
What is the name of the database you would like to conn	ect to?	
Database Name:	gatekeeper	
What is the name or IP address of the database server?		
Host Name:	10.75.217.83	
What is the port on the database server used to connect to the database?		
Port:	3306	
What database account user name do you want to use to	create database connections?	
Database User Name:	mysqluser	
What is the database account password to use to create database connections?		
Password:	•••••	
Confirm Password:	•••••	
Back Next Finish Cancel		

8. In this step, modify the URL as

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT F-8 i.e., add "?useUnicode=yes&characterEncoding=UTF-8" at the end of existing url. The remaining can be left as is and test the connection by clicking on **Test Configuration** option, which should show connection is fine. Once connection is tested and found to be fine. Click **Next**.

Test Configuration Back Next Finish Cancel		
wided.		
tabase connections in the connection pool?		
(Note that this driver class must be in the classpath of any server to which it is deployed.)		
com.mysql.jdbc.Driver		
L varies by JDBC driver.		
jdbc:mysql://10.75.217.83:3306/gatekeeper		
What database account user name do you want to use to create database connections?		
Database User Name: mysnluser		
mysquusei		
What is the database account password to use to create database connections?		
Password field instead of the Properties field below)		
assword:		
•••••		
labase connections?		

9. Check infront of <code>WLNG_SINGLETIER_Cluster</code> as shown in the screen below and click Finish.

create a new JDDC Data Source	
Back Next Finish Cancel	
Select Targets	
You can select one or more targets to deploy your new JDBC data source. If you	don't select a target, the data source will be created but not deployed. You will need to deploy the data source at a later time.
Servers	
AdminServer	
Clusters	
WING SINGLETTER Cluster	
All servers in the cluster	
Part of the cluster	
AppServer1	
Back Next Finish Cancel	

- 10. Similarly create datasource "wlng.datasource2" by repeating steps followed to create wlng.datasource1. The wlng.datasource2 needs to be provided with SQL node2 details. If more datasources are required, please repeat the steps followed to create wlng.datasource1 and provide corresponding SQL node details.
- 11. Delete the existing datasource "wlng.datasource" as we have to create multi datasource with the same name.

To delete datasource "wlng.datasource":

- a. Navigate to **Domain Structure** \rightarrow **Services** \rightarrow **Data Sources**
- b. Check the box against this datasource and click **Delete** in the section "Data Sources (Filtered More Columns Exist)".
- c. Click **Yes** when prompted for re-confirmation.

12. Click **New** in the "Data Sources (Filtered - More Columns Exist)" section to create new multi datasource by selecting the option "**Mutli Data Source**". Provide **Name**, **JNDI Name** and **Algorithm Type**, as shown in the screen below and click **Next**:

Create a New JDBC Multi Data Source	
Back Next Finish Cancel	
Configure the Multi Data Source	
The following properties will be used to identify your new JDBC multi data source.	
* Indicates required fields	
What would you like to name your new JDBC multi data source?	
@을 * Name:	wing.datasource
What scope do you want to create your JDBC Multi Data Source in ?	
Scope:	Global 🗡
What JNDI name would you like to assign to your new JDBC multi data source?	
🚱 * JNDI Name:	
wing.datasource	
What algorithm type for this JDBC Multi Data Source would you like to select?	
借 Algorithm Type:	Load-Balancing
Back Next Finish Cancel	
	n in screen below and click Ne x
Create a New JDBC Multi Data Source	
Back Next Finish Cancel	
Select Targets	
You can select one or more targets to deploy your new JDBC Multi Data Source.	
Servers	

14. Choose Non-XA Driver as shown in the screen below and click Next.

AdminServer

WUNG_SINGLETIER_Cluster

All servers in the cluster

Part of the cluster

AppServer1

Back Next Finish Cancel

Clusters

Create a New JDBC Multi Data Source
Back Next Finish Cancel
Select Data Source Type
Please select type (XA or Non-XA) of data source you would like to add to your new JDBC Multi Data Source.
🗌 XA Driver
Non-XA Driver
Back Next Finish Cancel

15. The wlng.datasource1 and wlng.datasource2 will be available under "Available" area, move them under "Chosen" area as shown in the screen below and click Finish.

Create a New JDBC Multi Data Sou	rce	
Back Next Finish Cancel		
Add Data Sources		
What JDBC Data Sources would you	ike to add to your new JDBC Multi Data Sour	rce?
Data Sources:		
Available:	Chosen:	Create a New Data Source
wing.localTX.datasource	wing.datasource1	
	wing.datasource2	
	»»	
	8	\bigtriangledown
		$\overline{\mathbf{X}}$
	~	
Back Next Finish Cancel		

Note: There will be wlng.datasource1, wlng.datasource2, and so on. If there are more datasources then they would also need to be moved under Chosen section.

- 16. Navigate to **DomainStructure** \rightarrow **Environment** \rightarrow **Clusters.**
 - a. Click on WLNG_SINGLETIER_Cluster
 - b. Navigate to Migration tab under Configuration tab.
 - c. Change "Data Source For Automatic Migration:" to wlng.datasource as shown in the screen below and click Save.

onfigura	ation	Monitoring	Control	Deployments	Services	Notes							
eneral	ЛА	Messaging	Servers	Replication	Migration	Singletor	Services	Scheduling	Overload	Health Monitoring	HTTP	Coherence	
ve													
a dust	tered se	erver fails, Noo	le Manager	can automatica	lly restart the	server and	its service:	s on another m	achine. This	page allows you to sp	ecify the	machines whe	ere Node
Cand	idate I	Machines Fo	r Migrata	ble Servers:									
, vailabl	le:		-	Chosen:									
Ad	Imin												
۲	achina	AppEomore		>			_						
	actime	_мррэстист	1	>									
			<	\$			~						
			4	8			<u>~</u>						
Migra	ation B	asis:							Database				
Data	Souro	e For Autom	atic Migra	ation:					wing.data	source	New)	

17. Now navigate back to Data Sources page, click New and select "Generic Data Source". Provide Name, JNDI Name & Database Type as shown in the screen below and click Next.

Create a New JDBC Data Source		
Back Next Finish Cancel		
JDBC Data Source Properties		
The following properties will be used to identify your new JDBC data source	ce.	
* Indicates required fields		
What would you like to name your new JDBC data source?		
ச <mark>ி</mark> * Name:	wing.localTX.datasource1	
What scope do you want to create your data source in ?		
Scope:	Global 🗡	
What JNDI name would you like to assign to your new JDBC Data Source?		
🛃 JNDI Name:		
wlng.localTX.datasource1		
-		
What database type would you like to select?		
Database Type:	MySQL	×
Back Next Finish Cancel		

18. Select Database Driver as shown in the screen below:

Create a New JDBC Data Source	
Back Next Finish Cancel	
JDBC Data Source Properties	
The following properties will be used t	o identify your new JDBC data source.
Database Type:	MySQL
What database driver would you like to) use to create database connections? Note: * indicates that the driver is explicitly supported by Oracle WebLogic Server.
Database Driver:	MySQL's Driver (Type 4) Versions:using com.mysql.jdbc.Driver
Back Next Finish Cancel	

19. Remove the check against the selection, as shown in the screen below and click **Next**.

Create a New JDBC Data Source
Back Next Finish Cancel
Transaction Options
You have selected non-XA JDBC driver to create database connection in your new data source.
Does this data source support global transactions? If yes, please choose the transaction protocol for this data source.
Supports Global Transactions
Select this option if you want to enable non-XA JDBC connections from the data source to participate in global transactions using the Logging Last Resource (LLR) transaction optimization. Recommended in place of Emulate Two-Phase Commit.
Logging Last Resource
Select this option if you want to enable non-XA JDBC connections from the data source to emulate participation in global transactions using JTA. Select this option only if your application can tolerate heuristic conditions.
Emulate Two-Phase Commit
Select this option if you want to enable non-XA. JDBC connections from the data source to participate in global transactions using the one-phase commit transaction processing. With this option, no other resources can participate in the global transaction.
One-Phase Commit
Back Next Finish Cancel

Note: The checkbox against "Supports Global Transactions" is not checked.

20. Provide **Database Name** as "gatekeeper", **Host Name** as "Ip of SQL Node1", Port as "3306", **Database User Name** is the new user name created while configuring SQL on SQL node1 during MySQL setup creation. Provide the corresponding password and click **Next**.

Create a New JDBC Data Source	
Back Next Finish Cancel	
Connection Properties	
Define Connection Properties.	
What is the name of the database you would like to connect to?	
Database Name:	gatekeeper
What is the name or IP address of the database server?	
Host Name:	10.75.217.83
What is the port on the database server used to connect to the database	-?
Port:	3306
What database account user name do you want to use to create database	se connections?
Database User Name:	mysqluser
What is the database account password to use to create database conne	ictions?
Password:	•••••
Confirm Password:	••••••
Back Next Finish Cancel	

21. In this step, modify URL to look as

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT

F-8 i.e., after correcting ipaddress of SQL node1, add

"?useUnicode=yes&characterEncoding=UTF-8" at the end of url. The remaining can be left as is. Test the connection by clicking on **Test Configuration** that would show the connection is fine. Once connection is tested and found to be fine. Click **Next**.

Test Configuration Back Next Finish Cancel	
Test Database Connection	
Test the database availability and the connection properties you provide	ed.
What is the full package name of JDBC driver class used to create databa	ase connections in the connection pool?
(Note that this driver class must be in the classpath of any server to which	h it is deployed.)
Define the set	
Driver Class Name:	com.mysql.jdbc.Driver
What is the URL of the database to connect to? The format of the URL \boldsymbol{v}_{t}	aries by JDBC driver.
URL:	jdbc:mysql://10.75.217.83:3306/gatekeeper
What database account user name do you want to use to create database	se connections?
Database User Name:	mysqluser
What is the database account password to use to create database conne	ections?
(Note: for secure password management, enter the password in the Pass	sword field instead of the Properties field below)
Password:	••••••
Confirm Password:	•••••
What are the properties to pass to the JDBC driver when creating databa	ase connections?
Properties:	1
user=mysqiuser	

Do not miss to update the URL in the above step with

Create a New 1DBC Data Source

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT F-8, otherwise cyrillic cannot be supported.

22. Check against "WLNG SINGLETIER Cluster" as shown in the screen below and click Next.

Back Next Finish Cancel	
Select Targets	
You can select one or more targets to deploy your new JDBC data source. If you	don't select a target, the data source will be
Servers	
AdminServer	
Clusters	
WLNG SINGLETIER Cluster	
All servers in the cluster	
Part of the cluster	
AppServer1	
Back Next Finish Cancel	

23. Similarly create another data source named "wlng.localTX.datasource2" by repeating steps followed to create "wlng.localTX.datasource1". If more data sources are required, repeat the

steps followed to create wlng.datasource1 and provide corresponding SQL node details. The wlng.localTX.datasource2 should be provided with SQL node 2 details.

- 24. Delete the existing datasource named "wlng.localTX.datasource" to create multi data source with the same name. To delete datasource "wlng.localTX.datasource", check the box against this datasource and click **Delete** in the section "**Data Sources** (Filtered More Columns Exist)" on the data source. Click **Yes** when asked for re-confirmation.
- 25. On Data Source page, click New and select "Multi Data Source" to create data source named "wlng.localTX.datasource". Name: wlng.localTX.datasource

JNDI Name: wlng.localTX.datasource

Algorithm Type: Failover

Check against "WLNG_SINGLETIER_Cluster" as shown in the screen below and click Next. Create a New JDBC Multi Data Source

	Back Next Finish Cancel	
	Select Targets	
	You can select one or more targets to deploy your new JDBC Multi Data Source.	
	Servers	
	AdminServer	
	Clusters]
	WING_SINGLETIER_Cluster	
	All servers in the cluster	
	Part of the cluster	
	AppServer1	
	Back Next Finish Cancel	
26.	Choose Non-XA Driver as shown in the screen t	below and click Next.
	Create a New JDBC Multi Data Source	
	Back Next Finish Cancel	
	Select Data Source Type	

Please select type (XA or Non-XA) of data source you would like to add to your new JDBC Multi Data Source.

🔿 XA Driver	
Non-XA Driver	
Back Next Finish Cancel	

27. The wlng.localTX.datasource1 and wlng.localTX.datasource2 will be available under "Available", and must be moved under "Chosen" as shown in the screen below, then click Finish.

Create a New JDBC Multi Data Sou	rce				
Back Next Finish Cancel					
Add Data Sources					
What JDBC Data Sources would you	ike to add to	your new JDBC Multi Data Source	?		
Data Sources:					
Available:	Cho	osen:		Create a New Data Source	
wing.datasource1	l 🔍 🗆	wing.localTX.datasource1			
wing.datasource2		wing.localTX.datasource2	$\overline{\bigtriangleup}$		
	»»		\bigtriangleup		
	<		$\overline{\nabla}$		
	≪		\times		
Back Next Finish Cancel					

Note: There will be wing.localTX.datasource1, wing.localTX.datasource1, and so on. If there are more datasources then they also need to be moved under **Chosen** section.

28. Navigate to **DomainStructure** \rightarrow **Environment** \rightarrow **Clusters**

- a. Click WLNG SINGLETIER Cluster
- b. Navigate to Migration under Configuration tab.
- c. Change "Data Source For Automatic Migration:" to wing.localTX.datasource as shown in the screen below and click Save.

Messaging	Servers	Replication									
			Migration	Singlet	on Services	Scheduling	Overload	Health Monitoring	HTTP	Coherence	
er fails. Nod	e Manager	can automatica	llv restart the	server a	nd its service	s on another m	achine This	nage allows you to sr	ecify the	machines when	re Node Manao
	e Hanager	can actomatica	ily restart the	. server a	nu no ber vice	a on another n	lacinite. This	page allows you to sp	cery are	mac in ica vinici	e Node Manag
chines For	Migratat	ole Servers:									
		Chosen:									
	S	>									
ppServer	1 3	>									
		2			~						
		2			$\overline{\mathbf{Z}}$						
	3	8									
is:							Database	$\mathbf{\vee}$			
or Autom	atic Migra	ition:					wing.local1	X.datasource	New]	
n Table Na	ime:						WLS_ACTI	VE			
	er fails, Nod chines For ppServer: is: or Autom	er falle, Node Manager chines For Migratal ppServer1	r fails, Node Manager can automatica chines For Migratable Servers: ppServer1	r fals, Node Manager can automatically restart the chines For Migratable Servers: Chosen: ppServer1 S Chosen: (Chosen:	er fale, Node Manager can automatically restart the server a chines For Migratable Servers: Chosen: ppServer1 >>> 	r fals, Node Manager can automatically restart the server and its service chines For Migratable Servers: ppServer1	r fals, Node Manager can automatically restart the server and its services on another m chines For Migratable Servers: Chosen: ppServer1	r fails, Node Manager can automatically restart the server and its services on another machine. This chines For Migratable Servers: chosen: ppServer1 So Galaries psServer1 Database or Automatic Migration: m Table Name: WLS_ACTT	r fails, Node Manager can automatically restart the server and its services on another machine. This page allows you to sp chines For Migratable Servers: Chosen: ppServer1 a c c c c c c c c c c c c c	r fals, Node Manager can automatically restart the server and its services on another machine. This page allows you to specify the chines For Higratable Servers: Chosen: ppServer1 So G So Chosen: pServer1 So Chosen: Database Database Mug.localTX.datasource New Table Name: WLS_ACTIVE	r fails, Node Manager can automatically restart the server and its services on another machine. This page allows you to specify the machines when chines For Migratable Servers:

- 29. Navigate to datasource page, make sure to verify that JDBC url is in the format
 - "jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=U TF-8" in all datasources. This can be verified by navigating to datasource page and click on datasources (wlng.datasource1, wlng.datasource2, wlng.localTX.datasource1, wlng.localTX.datasource2, etc).
- 30. Navigate to Connection Pool under Configuration tab (for each datasource). Change the Maximum capacity to 40 for all wlng.datasourceX and for wlng.localTX.datasourceX it should be 75.
 - a. Change value of "Statement Cache Size:" from 10 to 200.
 - b. Click Save.
 - c. Click **Advanced** at the bottom of the page and make the following changes:
 - i. Check the checkbox against "Test Connections On Reserve"
 - ii. Change "Seconds to Trust an Idle Pool Connection:" to 10
 - iii. Change "Test Frequency" value from 120 to 5
 - iv. Change "Connection Count of Refresh Failures Till Disable:" to 1
 - v. Change "Count of Test Failures Till Flush:" to 1

vi. The changes suggested above must be repeated on all the available data sources.

Settings for wlng.localTX.datasource1				
Configuration Targets Monitoring Control Security Notes				
General Connection Pool Transaction Diagnostics	Identity Options			
Save				
The connection pool within a JDBC data source contains a group of JDBC connections that applications reserve, use, and then return to the po a new target. Use this page to define the configuration for this data source's connection pool.				
a url:				

31. After performing all the above steps, click on Activate Changes button on the left side of the **Change Center** section to commit the new changes. Start all the Appservers and verify that OCSG is up and running on all Appservers without any issue.

Appendix A. Example Parameter file

A.1. Guidelines to create parameter file

Basic guidelines to follow while working with YAML files: 9. The file must be ended with .yaml extension.

10. YAML must be case-sensitive and indentation-sensitive.

11. YAML does not support the use of tabs. Instead of tabs, it uses spaces.

YAML is a human-friendly data serialization standard for all programming languages. The values of the **key:value** can be broadly classified into the following types:

Туре	Description	Examples
string	A literal string.	"String param"
number	An integer or float.	"2"; "0.2"
comma_delimited_list	An array of literal strings that are separated by commas. The total number of strings should be one more than the total number of commas.	["one", "two"]; "one, two"; Note : "one, two" returns ["one", " two"]
json	A JSON-formatted map or list.	{"key": "value"}
boolean	Boolean type value, which can be equal "t", "true", "on", "y", "yes", or "1" for true value and "f", "false", "off", "n", "no", or "0" for false value.	"on"; "n"

A.2. Parameter file for DSR APIGW Database

The parameter file defines the topology details. This includes all VM details such as the number of VMs, flavors, network names, etc. It is a list of key/value pairs. By referring to the **parameters** definition section in the template file, the initialization of the parameters has to be done in this section.

File Naming Convention

It is not mandatory to have a specific name for the file; but just to provide a self-explanatory name for the file, it is recommended to follow this convention:

<DSR Name>_<Site Name>_<NetworkOam >_Params.yamI For example:

- dsrCloudInit Site00 NetworkOam Params.yaml
- Sample File

Network OAM params file

parameters:

numPrimaryNoams: 1 numNoams: 1 noamImage: DSR-60147 noamFlavor: dsr.noam primaryNoamVm Names: ["DsrSite00NOAM00"] noamVm Names: ["DsrSite00NOAM01"] noamAZ: nova xmiPublicNetwork: ext-net imiPrivateNetwork: ext-net imiPrivateSubnet: imi-sub im iPrivateSubnetCidr: 192.168.321.0/24 ntpServer: 10.250.32.10 noamSG: Site00_NOAM_SG

Network OAM params file (Fixed IP)

parameters: numPrimaryNoams: 1 numNoams: 1 noamImage: DSR-8.5.0.0.0_90.10.0.vmdk noamFlavor: dsr.noam primaryNoamVm Names: ["DsrSite00NOAM00"] noamVm Names: ["DsrSite00NOAM01"] noamAZ: nova primaryNoamXmilps: ["10.196.12.83"] noamXmilps: ["10.196.12.84"] noamVip: 10.196.12.85 xmiPublicNetwork: ext-net3 imiPrivateNetwork: imi imiPrivateSubnet: imi-sub im iPrivateSubnetCidr: 192.168.321.0/24 ntpServer: 10.75.185.194 noamSG: Site00_NOAM_SG

A.3. Parameter file for DSR APIGW Admin/Application

Following are the HEAT template files:

- dsrapigw.yml
- dsrapigw_env.yml

Following is the list of parameters used to configure DSR APIGW Admin/Application stack.

Parameter category	Parameter Name	Туре	Description
Common parameters	key_name	String	Name of key-pair to be used for compute instance
	image_id	String	Oracle Linux image to be used for compute instance
Number of VMs	num_app	Number	Number of AT servers to be confirgured as per the requirement
VM flavors	flavor_admin	String	Admin server VM profile
	flavor_app	String	AT server VM profile
IP Network	networks_admin	Json	List of networks (one or more) on admin server
	networks_app	Json	List of networks (one or more) on application server
hostname	hostname_admin	String	Hostname of the admin server
	user_name	String	User name of the admin server
	password	String	Password fo the admin server

Appendix B. OCSG Properties file

Following table lists the user data to be filled in OCSG properties file.

Table 2: OCSG Properties file

Section	Parameter Name	Description			
Admin	servers	Add Admin server name and IP. For example:			
		servers = ["AdminServer:xxx.xxx.xxx"]			
		Note : It is recommend to follow the name of Admin server as 'Adm inServer'			
		Example: # servers = ["AdminServer:11.11.11.11"]			
		IMI Interface address			
		<pre>servers = ["AdminServer: xxx.xxx.xxx "]</pre>			
		XMI Interface address			
		<pre>xmiInterfaces = ["AdminServer: xxx.xxx.xxx."]</pre>			
	backupServers	This is the DSRAPIGW DB server address where data is backed up. DR procedure will use this data.			
		# Provide the Ipaddress of SQL node1.			
		# Admin server should have access to this server using the key/pem file.			
		backupServer = xxx.xxx.xxx			
		# This is the location in the DSRAPIGW DB server where the data should be backed up.			
Арр	servers	Add App server name and IP. Add comma seperated entries for multiple servers. For example,			
		<pre>servers = ["AppServer1:xxx.xxx.xxx", "AppServer2:xxx.xxx.xxx"]</pre>			
		Note : It is mandatory to follow the name of App servers as 'AppServer1', 'AppServer2' etc.			
Арр	xmiInterfaces	XMI Interface address for all AppServers in ["Ip1","Ip2"] format.			
		For example,			
		<pre>xmiInterfaces = ["AppServer1: xxx.xxx.xxx", ", "AppServer2: xxx.xxx.xxx"]</pre>			

Page 51

F12353-02

Section	Parameter Name	Description		
Арр	xsiInterfaces	XSI Interface address for all AppServers in ["Ip1","Ip2"] format.		
		For example,		
		<pre>xsiInterfaces = ["AppServer1: xxx.xxx.xxx. ", "AppServer2: xxx.xxx.xxx.xxx "]</pre>		
		To add multiple XSIs to each AppServer the format should be,		
		["AppServer1:XSI1- IP","AppServer2:XSI2","AppServer2:XSI1- IP","AppServer2:XSI2"]		
Арр	exteralLoadbalancerIP	IP used to publish T8 APIs. This IP will be used when displaying T8 API access URLs in Partner and API management Portal.		
		exteralLoadbalancerIP = xxx.xxx.xxx		
Servers	cleanUpBeforeInstall	If the script failed to execute while running, the server will be in a bad shape for a fresh install. Keeping cleanUpBeforeInstall as "yes" will clean up the server and make it ready for script re-run.		
Servers	ntp	Provide NTP server IP		
		ntp = xxx.xxx.xxx		
Servers	mtu	Maximum transmission unit. The script copies multiple files from Admin server to App server.		
		Before copying the MTU has to be set. Recommended value is "9000".		
		mtu = 9000		
Servers	apiroot	This variable is part of the API creation. <apiroot> is prefixed to the context uri of the APIs exposed.</apiroot>		
		# For example, the API name of Device triggering is "apiroot- dt"		
Servers	dsrMpList	Provice DSR MP XSI Ip list in format,		
		MP1-XSI-IP:port,MP2-XSI1-IP:port		
Files	pemfile	Provide the .pem file location.		
		pemfile =/u02/software/ocsg-db-key.pem		
Files	logfile	Custom log file for Installation. Change log file name if required.		
		logfile = ocsg_install.log		

Section	Parameter Name	Description
Files	presentFolder	The scripts will be present in this location. This property should not be changed
		presentFolder =/u02
Files	targetFolder	The scripts will be copied to this location. This property should not be changed
		targetFolder =/u03
Files	targetPath	Provide the location of the scripts. This property should not be changed
		targetPath =/app/oracle/
Files	scripts	Provide the folder name where scripts need to be stored. This property should not be changed.
		scripts = scripts
Files	extendWizard	Custom scripts will be present here. This property should not be changed.
		extendWizard = extend_wizard/
Files	SCEFPackage_EAR	Default EAR file name. This property should not be changed.
		SCEFPackage_EAR = SCEFHandlers.ear
Files	nodemgr	Node manager service file name. This property should not be changed
		nodemgr = nodemgr
Files	DefaultJar	Location of ocsg_generic_jar. This property should not be changed
		<pre>defaultJar = /usr/TKLC/dsrapigw/ocsg_generic_jar</pre>
Files	volumeName	Provide the Volume name, This property should not be changed
		volumeName = ocsgv
Files	volumeSize	Volume size in GB. Script woll create a new volume of this size. This field should not be changed
		volumeSize = 10
Files	inventoryLoc	Inventory log location of OCSG. This property should not be changed
		inventoryLoc = /u02/inventory
Files	cdr_targetFolder	Target folder cdrs
		cdr_targetFolder =/u04
Files	cdr_volumeSize	cdr Volume size in GB. Script will create a new volume of this size
		cdr_volumeSize = 5
Files	cdr_volumeName	Provide the Volume name

Section	Parameter Name	Description			
		cdr_volumeName = cdrv			
Files	customslaxsd	CustomSLA XSD Definition file name			
		customslaxsd = customslaxsd.xsd			
Credentials	mysqlJdbcServerUrl	MySQL DB credentials. Provide IP address of the DSR API GW database setup SQL Node1.			
		jdbc:mysql:// <db-server-ip>:3306/gatekeeper</db-server-ip>			
		For Example,			
		mysqlJdbcServerUrl = jdbc:mysql://30.30.30.17:3306/gatekeeper			
Credentials	mysqlUserName	mysqlUserName= ocsg_autoNote: MySQL credentials to be updated in dsrapigw_default_params.rsp file available in the location /u02/app/oracle/scripts on all VM's of Admin & Appservers.Refer point# 3 of section 7. Configure DSR APIGW Admin/Application Server" in this document for more details.			
Credentials	weblogicUser	Provide the DSR API GW Admin portal credentials.			
Credentials	weblogicPassword	weblogicUser = weblogic			
		weblogicPassword = tekelec123			
Credentials	nodeManagerUser	Provide the Nodemanager credentials which will be used			
Credentials	nodeManagerPassword	nodeManagerUser = nodemanager			
		nodeManagerPassword = tekelec123			
Credentials	operatorUser	A new operator will be created with this details to access			
Credentials	operatorPassword				
Qualitation		operatorPassword = lekelec123			
Credentials	adminServerUser	Below is the ssh user name in Admin and AppServers			
Credentials	appServerUser	adminServerUser = admusr			
		appServerUser = admusr			
Ports	adminListenPort	These are the default ports opened on IMI network should not be changed, these ports are used only for			
	appListenPort	internal communication			
	appListenPortSSL	adminListenPort = 7001			
		appListenPort = 8001			
		appListenPortSSL = 8002			
Ports	adminIMIPorts adminXMIPorts	Ports to be enabled in IP Firewall on Admin server:			

API Gateway Installation Guide

Section	Parameter Name	Description	
		adminIMIPorts = 7001,5556,7002,9876,8050,3075,9090,7	
		adminXMIPorts = 9002	
Ports	appIMIPorts	Ports to be enabled in IP Firewall on AppServers:	
	appXMIPorts	appIMIPorts =	
	appXSIPorts	8001,8002,9876,5556,8050,3075,9090,7	
		appXMIPorts = 9002	
		appXSIPorts = 10001,10002,1883,5685,5656,3868	

Appendix C. Create PEM file for Openstack

STEP #	Procedure	Description			
This proce	edure describe	s how to create PEM file for openstack.			
Prerequis	site: All the res	pective infrastructures has to be up and running			
Check off	(√) each step	as it is completed. Boxes have been provided for this purpose under each step			
number. C	Contact My OR	ACLE Support (MOS) and ask for assistance.			
	Login to Openstack	Login to the Openstack.			
2	Go to Create	 Navigate to Project -> Compute -> Access & Security - > Key Pairs Click Create Key Pair button 			
	KeyPair	Access & Security			
	option	Security Groups Key Pairs Floating IPs API Access			
		Filter Q + Create Key Pair 2 Import Key Pair 2 Detete Key Pair			
		Key Pair Name Fingerprint Actions			
3	Create Key	Enter the required Key Pair Name and click Create Key Pair.			
	Pall	Create Key Pair ×			
		Key Pair Name *			
		Description:			
		Key pairs are ssh credentials which are injected into images when they are launched. Creating a new key pair registers the public key and downloads the private key (a .pem file).			
		Protect and use the key as you would any normal ssh private key.			
		Cancel Create Key Pair			

Procedure 10. Create PEM File for openstack

Appendix D. Create PEM file for VM

STEP #	Procedure	Description			
This proce	edure describe	s how to create PEM file for VM.			
Prerequis	site: All the res	pective infrastructures has to be up and running			
Check off	(√) each step	as it is completed. Boxes have been provided for this purpose under each step			
number. (Contact My OR	ACLE Support (MOS) and ask for assistance.			
1	VMware	Open the VMware client			
	client:				
	client				
2	Admin	Execute ssh-keygen			
	Server:	It will create public and private keys on the Admin server.			
	Create				
	Keys	Note : Do not provide any input.			
3	Admin	Copy the id_rsa to a pem file on Admin server:			
	Server:	cp /home/admusr/.ssh/id rsa /u02/key.pem			
	Сору				
	id_rsa				
4	Admin	Install the keys on App Server by running command:			
Server:		ssh-copy-id admusr@ <ip appserver="" of=""></ip>			
	Install Keys	Execute command on Admin server (repeat for all App servers).			
5	Admin	Check from Admin server if you are able to login to App Server without			
	Server:	password by running command.			
	Copy ssh	ssh -i /u02/key.pem admusr@@ <ip appserver="" of=""></ip>			
	кеуѕ				
		You need to copy the ssh keys to all App servers.			
		Once done, edit the ocsg.properties file to point to correct pem file.			

Procedure 11. Create PEM File for VM

Appendix E. Resource Profile for DSR APIGW Database and Admin/Application

Following table provides list of resource provide for DSR APIGW Database, Admin and Application servers.

Table 5: Resource Profile for DSR APIGW

DSR APIGW	vCPU	RAM (GB)	Disk (GB)	Network Interfaces
Admin Server	4	6	70	2
Application Server	12	16	70	3*
Management Node (DB)	4	6	70	
Data Node (DB)	12	64	200	
SQL Node (DB)	8	16	70	

*Note: Multiple XSI Network interfaces are supported for App servers. Maximum 16 network XSI interfaces are supported.

STEP #	Procedure	Description
This procedure describes how to convert vmdk to qcom2 format.		
Prerequisite : All the respective infrastructures has to be up and running.		
Check off (v) each step as it is completed. Boxes have been provided for this purpose under each step		
Contact My ORACLE Support (MOS) ask for assistance.		
1	Login to	
	Qemu-img	Login to the Qemu-Img tool.
	tool	
2	Convert the file format	Convert vmdk to qcow2 format
		Use the qemu-img tool to create a qcow2 image file using this command:
		<pre>qemu-img convert -f vmdk -O qcow2 <vmdk filename=""> <qcow2 filename=""></qcow2></vmdk></pre>
		Example:
		<pre>qemu-img convert -f vmdk -O qcow2 DSR-82_12_0.vmdk DSR- 82_12_0.qcow2</pre>
		Note: Install the qemu-img tool (if not already installed) using this yum command:
		sudo yum install qemu-img
		Import the coverted qcow2 image using the "glance" utility from the command line.
		<pre>\$ glance image-createname dsr-x.x.x-originalis- public Trueis-protected Falseprogress container-format baredisk-format qcow2file DSR- x.x.x-disk1.qcow2</pre>

Appendix F. Convert vmdk to qcom2 format

Appendix G. Sample Network Element and Hardware Profiles

To enter all the network information for a network element into an AppWorks-based system, a specially formatted XML file needs to be filled out with the required network information. The network information is needed to configure both the NOAM and any SOAM network elements.

It is expected that the maintainer/creator of this file has networking knowledge of this product and the customer site at which it is being installed. The following is an example of a network element XML file. The SOAM network element XML file needs to have same network names for the networks as the NOAM network element XML file has. It is easy to accidentally create different network names for NOAM and SOAM network elements, and then the mapping of services to networks are not possible.

```
<?xml version="1.0"?>
<networkelement>
    <name>NE</name>
    <networks>
        <network>
            <name>XMI</name>
            <vlanId>3</vlanId>
            <ip>10.2.0.0</ip>
            <mask>255.255.255.0</mask>
            <gateway>10.2.0.1</gateway>
            <isDefault>true</isDefault>
        </network>
        <network>
            <name>IMI</name>
            <vlanId>4</vlanId>
            <ip>10.3.0.0</ip>
            <mask>255.255.255.0</mask>
            <nonRoutable>true</nonRoutable>
        </network>
    </networks>
</networkelement>
```

Note: Network Element Name shall be unique while creating multiple Network Element.

Appendix H. My ORACLE Support (MOS)

MOS (<u>https://support.oracle.com</u>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <u>http://www.oracle.com/us/support/contact/index.html</u>.

When calling, there are multiple layers of menus selections. Make the selections in the sequence shown below on the Support telephone menu:

- 1) For the first set of menu options, select 2, "New Service Request". You will hear another set of menu options.
- 2) In this set of menu options, select 3, "Hardware, Networking and Solaris Operating System Support". A third set of menu options begins.
- 3) In the third set of options, select 2, "Non-technical issue". Then you will be connected to a live agent who can assist you with MOS registration and provide Support. Identifiers. Simply mention you are a Tekelec Customer new to MOS.